

## **Have your say on the way High Street Practice is working**

Around 2.4 million people, aged 16 and over, who are registered with a GP practice in England will receive an invitation to take part in Europe's biggest patient experience survey in early January. GP practices have had to make changes in response to the COVID-19 pandemic, so it is more important than ever that we hear about the experiences of using local GP and primary healthcare services.

If you receive a letter to take part, please do so! The survey team at NHS England and NHS Improvement will follow this up with a text message reminder, as well as a further paper questionnaires to encourage as high a response rate as possible.

Please do take the time to take part in the survey. It provides vital information to the practice and helps us look at our Appointments and Procedures to offer you a first class service.

Many thanks

Dr Burgess and Dr Preston